

Vacation Policy

Customers are able to place phone, Internet, DTV, or any combination of these services on vacation one time per calendar year for a minimum of 2 months and a maximum of 6 months. Regardless of how many, or which services are placed on vacation rate, a reconnect charge will apply. The reconnect charge covers all services being taken off vacation at one time. Reconnecting additional services on a separate date will require an additional reconnect charge.

Charges:

Phone will be billed at a \$10 flat rate plus 1/2 rate on any features per month

DTV will be billed at \$15 per month

Internet will be billed at \$5 per month.

Reconnect Charge is \$20

Email Access:

All customers will have access to their Liberty Communications email while Internet service is on vacation rate. To access webmail from any Internet connection go to

<http://webmail.lcom.net/src/login.php> or from the Liberty Communications home page click on the Webmail Login in the red bar at the top left corner of the website. Enter your Liberty Communications username (without @lcom.net) and your password to access your email account.