

Vacation Policy

Customers are able to place phone and/or Internet service on vacation rate(s) one time per calendar year for a minimum of 2 months and a maximum of 6 months. Regardless of how many, or which services are placed on vacation rate, a reconnect charge will apply. The reconnect charge covers all services being taken off vacation at one time. Reconnecting additional services on a separate date will require an additional reconnect charge.

Charges:

- *Phone will be billed at a \$10 flat rate plus 1/2 rate on any features per month*
- *Internet will be billed at \$5 per month.*
- *Reconnect Charge is \$20*

Email Access:

All customers will have access to their Liberty Communications email while Internet service is on vacation rate. To access webmail from any Internet connection, go to <https://libertycommunications.com/webmail/> or from the Liberty Communications website click on the Webmail link at the top right side of the page. Enter your Liberty Communications username (without @lcom.net) and your password to access your email account.