

PAYMENTS & POLICIES

PAYMENTS

Payments are due on the 15th of each month. We offer many convenient ways to pay your bill.

In Office

West Liberty—413 N Calhoun Street

Business hours Monday through Friday, 8:00am–4:00pm.

West Branch—117 N 1st Street

Business hours Monday, 8:00am–4:00pm.

Mail

Mail payments to 413 N Calhoun St, West Liberty, IA 52776.

Secure Pay

(844) 252-5274 Automated Phone Payment System.

SmartHub

Online bill pay system allows credit, debit and eCheck payments.

Direct Payment (ACH)

Automatic payments withdrawn from checking or savings.

Dropbox

Dropboxes are located at both offices and at Casey's in West Liberty.

POLICIES

Late Fee Policy

If a bill is unpaid by the due date, a late fee of 1.5% will be assessed.

Disconnect Policy

Service will be disconnected if payment is past due by 30 days. In order to reinstate disconnected services, customer must pay past due amount and a reconnection fee of \$35.

413 North Calhoun | West Liberty, IA 52776

117 1st Street | West Branch, IA 52358

libertycommunications.com | 319.627.2145

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Liberty
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