



Important Notice Regarding Your Account Information

Liberty Communications knows the importance of personal privacy to our customers. Liberty Communications keeps all account information strictly confidential to the fullest extent possible and uses industry accepted technology to safeguard customer data. Recent changes in federal rules concerning telecommunications companies regulate the use of account information to selectively market specific products and services to specific customers.

What kind of information are we referring to?

As we provides products and services to you, we gather information about the technical configuration, quality, type, destination, and amount of products and services you use, as well as other information found on your bill ("Customer Proprietary Network Information also known as CPNI").

Who uses this information and is it protected?

Only Liberty Communications can see or use this information. It is never released to outside companies. We may share or permit access to your CPNI on a limited, as-needed basis with trusted agents and contractors that assist us in providing communications related services. You have the right and we have the duty under federal law to protect the confidentiality of this type of information. Agents and contractors share a concomitant duty to protect your CPNI.

What do I need to do?

No action on your part is necessary. However, if you do wish to restrict Liberty Communications' ability to tailor our service offerings to your individual needs, you may do so. Should you wish to restrict use of your CPNI, please contact our office at 319.627.2145. Your request should be sent within 30 days of receipt of this notice. Restricting CPNI may make you ineligible to receive information from Liberty Communications about new products and services, packaged offerings and various promotions.

How does this affect services I receive?

Whatever you decide will not affect the provision of any services to which you subscribe. Your approval or denial for use of CPNI will remain valid until you tell us otherwise. Again, we only use your account information to market other telecommunications products and services we offer and no action is required on your part unless you wish to restrict our use of your CPNI. You will still receive monthly bill inserts, newsletters and other publications that are sent to all customers so you will be kept up to date on what is happening in the company.