

LIBERTY COMMUNICATIONS
BATTERY BACKUP DISCLOSURE

This Battery Backup Disclosure is to advise you that your fiber-to-the-home (FTTH) service relies upon the use of a battery backup for voice communications in power failure situations. A battery backup will not be installed or included with our service*. To ensure you will be able to use your phone during a power failure, you must purchase a battery backup and the battery backup enclosure must be plugged in to a 110 volt AC power outlet.

Additional information regarding battery backups:

1. Battery backups are available for purchase to all customers served by FTTH facilities.
2. With a battery backup voice communications will remain available for use. Without a backup power source, all voice services, including E911, will NOT be available. **The battery backup does not provide power to any services other than voice.**
3. You may purchase an 8-hour battery backup for \$40.00** or a 24-hour battery backup for \$120.00** through Liberty Communications. Replacement batteries are also available from other retailers such as Best Buy and Amazon.
4. Battery backup units sold by Liberty Communications are engineered to provide a minimum of 8 hours standby time for provisioned voice services. The actual time the battery will provide standby voice service will be reduced if the voice line is used or phones are left off-hook during the power outage. In order to help assure standby time, replace your backup battery when the "Replace Battery" LED Indicator is lit on the power supply unit.
5. The battery backup should be located in an area where the temperature is 41° - 104° and the humidity is 0% - 95% non-condensing and the battery backup enclosure must be plugged into a 110 volt AC power outlet. Please follow additional instruction from the manufacturer to improve the useful life of the battery.
6. To extend the life the life of your battery or backup source throughout a multi-day outage you may purchase additional batteries or use an inverter along with power sources such as: solar chargers, car chargers, or mobile charging stations.
7. Testing, monitoring, and warranty information.

CyberPower 8-Hour Battery

Testing	Monitoring	Warranty
To test, unplug from power source	LED indicators: 1. AC Indicator Green – Utility power in the normal state 2. AC Indicator Yellow – Battery power when AC is absent 3. DC Output Power Green – DC output power is provided by battery or utility power 4. Battery Red – Battery is not connected or battery needs to be replaced	Limited 3-year warranty. Please contact Liberty Communications for additional information.

PSI 24-Hour Battery

Testing	Monitoring	Warranty
To test unplug from power source to ensure battery power activates.	LED Indicators: 1. Battery Red – Battery is not connected or battery needs to be replaced. 2. Mute Yellow Flashing – Alarm silenced for 24 hours 3. Mute Yellow Solid – Alarm silenced until manually enabled. 4. DC Green – Power is being provided by battery or utility power 5. System Status Green – Receiving AC power	Limited 5 year warranty. Please contact Liberty Communications for additional information.

LIBERTY COMMUNICATIONS RESERVES THE RIGHT TO AMEND THIS DISCLOSURE UPON 30 DAYS WRITTEN NOTICE. ANY CHANGES TO THE MANUFACTURERS WARRANTY WILL APPLY.

If you have any questions regarding this battery disclosure statement, please contact Liberty Communications Company at 319-627-2145.

**If you began your fiber-to-the-home service with Liberty Communications prior to 07/19/2018, we supplied you with an 8-hour battery free of charge. That battery will remain at your property until it reaches end of life at which point you will have the option to purchase a replacement either from us or another retailer.*

***Should you need Liberty Communication to install replacement batteries or battery and power source combinations, a \$60 labor charge will apply.*