

## NETWORK MANAGEMENT PRACTICES

Service is available for individual customer use only and not for resale. Reselling service without Company's written authorization will be considered a violation of your Agreement and will result in termination of service.

Pricing is based on contemplated usage not exceeding commercially reasonable limitations. Unlimited plans and features offered as part of any service may **ONLY** be used for normal residential or business use. During certain peak usage times, Company may limit data transfer speeds in a non-discriminatory fashion, which may slow the rate of streaming video or download speeds. Company will not unreasonably discriminate in the transmission of lawful network traffic, and will provide a reasonable description of network performance characteristics on our website. Company will not block access to lawful content or websites, applications, services, or non-harmful devices.

Company will keep accurate records of your service location(s), quantities, and usage under your Agreement. Company reserves the right to immediately disconnect or modify your service if Company determines, in its sole and absolute discretion, which your use of service is, or at any time was, inconsistent with normal residential or business usage patterns or is otherwise in violation of this AUP. In the event your usage exceeds applicable usage limitations and as an alternative to disconnection of service, Company may offer you a revised Agreement including higher rates for usage of service that is deemed to be inconsistent with normal residential or business use. Company reserves the right to protect its network from harm, which may impact legitimate data flows. Company reserves the right to limit throughput or amount of data transferred, and to deny or discontinue service, without notice, to anyone it believes is using an unlimited data plan or feature in any manner prohibited herein or whose usage adversely impacts Company's network or service levels.

Specific management practices and service descriptions and disclosure of service pricing can be found on Liberty Communications website. You can access Liberty Communications' website at: <http://www.libertycommunications.com/>.

Current specific management practices and service descriptions of West Liberty Telephone Company's Network Service can be found at: <http://www.libertycommunications.com/policies/>. The AUP can be found at: <http://www.libertycommunications.com/wp-content/uploads/2019/04/acceptableusepolicy.pdf>

Disclosure of our service pricing can be found at:  
<http://www.libertycommunications.com/residential-fiber/>  
<http://www.libertycommunications.com/residential-copper/>